

PPG Meeting
Stifford Clays Health Centre
2nd October 23.

Present: Kevin Brice (Chair) Elizabeth Sayer, Jeff Sayer, Suzanna Sleeman, Mike Bilton, Mark Hooper, Renae Laybourn. Tina Tripp, Viv Crouch. Berry Kipping

Apologies: Elizabeth Sayer, Jeff Sayer.

Minutes from last meeting

Just one amendment Berry Kipping did attend the meeting. Mark Apologised.

Minutes from the meeting 3rd September 23 agreed.

Practice update - Practice Manager's report

Suzanne thanked Viv, Liz, Jeff, Rena, Mark and Mike for all their help leading up to and on our Flu Day. We vaccinated a total of 850 patients on Saturday 30th September 23.

On the day we only had 10 Veteran forms completed. Only 2 people expressed an interest in a coffee morning. The forms are left out on display in the waiting room.

McMillan cake sale raised £210.

The monitor in reception is now up and running we just need to add more information for our patients.

Suzanne is still chasing the paving outside the main door.

Dr Rasool is happy to present a woman's health. We agreed to Monday 13th November 23.

Dr Mohile has now retired this leaves us with 3 Partners and 2 GP's. Dr Simire is now working 6 sessions. Dr Rasool has also increased her sessions to 8 per week.

Practice leaflet – after further investigation we do need to have a Practice leaflet. Viv has sent Suzanne a copy we could look at.

Whistle blower – Liz has agreed to be our lead should staff feel the need to report any concerns. Our Whistle blowing policy has been updated with Liz's e mail address.

A baby changing unit and nappy disposal has been purchased just awaiting fixing to the wall.

Number of DNA 126 Appointment last month.

Report for PPG meeting on Monday 2nd October 2023 – Viv Crouch

PPG KNITTING CLUB

During the past two months, the PPG knitting coordinator has regularly collected hand knits from the PPG knitting club members throughout Thurrock and delivered them to our charities.

Since June of this year, the club members have been knitting lap blankets for our local residential complexes to keep them warm during the coming winter months and all types of hand knits to send to Ukraine.

Christmas themed hand knits to hold chocolates have also been made for NHS staff as gifts, specifically from the PPG knitting club as a 'thank you'.

PPG LIBRARY AT THE PRACTICE

The adult library continues to be a huge asset for our patients, who borrow and contribute books to this useful PPG initiative.

Spectacles are regularly collected and given to Specsavers in Grays town.

ALZHEIMER'S AFTERNOON AT HEADON HALL

On Thursday 21st September 2023, the Thursday Social Club at Headon Hall held an open day (12 o'clock – 4.00pm) this was to raise awareness of Alzheimer's and to raise fund for Alzheimer's research. The PPG knitting club gave free hand knits of baby clothes, blankets, and hats for babies, toddlers and adults, free knitting/crochet patterns with free wool for anyone who would like to craft during the winter months. These items were gratefully received by our local residents and many contributed to Alzheimer's Research.

This event was a huge success and £600 was raised for Alzheimer's Research.

WORKING IN PARTNERSHIP

On Friday 22nd September from 11.00am – 3.00pm there was a Community Safety event held at Headon Hall. Essex Police and Thurrock Community Safety Partnership gave the local community the opportunity to meet with them to collect useful information in leaflet form and to ask questions to resolve community issues in this area.

Tesco Express donated refreshments for the day.

STIFFORD CLAYS HEALTH PRACTICE FLU VACCINATION DAY

On Saturday 30th September, patients at SCHP (65+ and over and those at risk 18-64) was invited for their flu vaccination. A number of volunteers helped with crowd control inside and outside of the practice. Tesco Express donated lunch for volunteers.

PPG TV MONITOR

Syreeta and Mav organised for a technician to visit the surgery on Monday 25th September to see if the software could be reprogrammed. I am pleased to inform the

committee that after four and a half years, the TV was fixed and can now be used by the PPG to give visual rolling programme TV information to the patients in the waiting room. The Practice Manager and Kevin have the software on their computers.

A vote of thanks to Syreeta and Mav as they did not charge for this work.

Acom Hub report By Mike Bilton

The Wednesday bingo club has had some issues and the numbers dropped but the numbers have started to increase. On Thursday 21st we held an open day for the Alzheimers Society (it was World Alzheimer's Day) and it raised £600. The mother and babies group continues but the numbers do fluctuate.

Last Xmas we held a Xmas bazaar and grotto for older members of society and there were 10 stall holders selling a variety of items. We intend to have a similar event this Xmas with the proposed date being Friday 15th December.

REPORT FROM KEVIN BRICE FOR PPG MEETING MONDAY 2ND OCTOBER 2023

PPNG (Patient Participation Network Group)

- Meeting scheduled for Monday 19th September 2023 was postponed.
- Review of PPNG participants being undertaken
- Thursday 28 September: Meeting with Chafford PPG

N.A.P.P. (National Association for Patient Participation)

No further communications from NAPP

- www.napp.org.uk

PCNs (Primary Care Networks)

Awaiting contact from Vikki Ray at Thurrock PCN.

HEALTHWATCH THURROCK (HW)

- Met with Kim James (KJ) HW Thurrock CEO on Friday 23rd September 23.
- Staffing: Caitlin Smith promoted to Team Leader / Looking to recruit F/T administrator / Looking to recruit a P/T Engagement Officer / Potential for an Apprentice being considered.
- Advisory Group meeting scheduled for Tuesday 31st October 2023
- Consulted with KJ about problems with getting blood tests
- Consulted with KJ about PPGs since COVID

PEOPLE'S PANEL (Under Healthwatch Thurrock)

- Consulted with KJ about IMWCs
- Awaiting information about the future of the two remaining Integrated Health and Wellbeing Centres.

- Kim James in consultation with Project Lead and attending HOSC meetings to establish what is happening.
- No further engagement events are planned at present.

Appointments

At the moment the GP comes out to greet their next patient with an appointment. We talked about looking at a system which shows that the GP is free. This type of system would not work with the current TV monitors.

It was agreed that different systems would be looked at.

Action: Suzanne, Viv and Kevin.

Sensory Support team support group will meet at Headon Hall on Friday.

Essex Hearing will help to repair hearing aids when people come along.

No news on the IMC. Mark is awaiting a report 17th Oct 23. But the fact is there is no money to build them.

Phlebotomy People are still waiting 4 to 7 weeks to gain a blood test. The reason given is an increase in demand and a lack of staffing. There is currently a recruitment training campaign taking place. Mark will ask for a response for the Trust at the next HSOC meeting.

Action: Mark

Date of next meeting 6th Nov 23 12 Noon